GP appointment? Can't make it? Don't need it?

CANCEL IT!

CONSULTATION ROOM

In the month of July, we had 273 appointments go to waste because patients did not attend them. These appointments were made up as follows:

- **148** GP / ANP Appointments
- **28** Nurse Appointments
- **72** HCA/Phlebotomy/GPA Appointments
- **25** Pharmacist/Physio/HWBC/Social Prescriber/Mental Health Worker

If you are unable to attend, please always cancel your appointment. There are various ways to do this:

NHS App — Cancel via the NHS App

text — reply to your appointment text reminder and follow the instructions

Contact us by phone and use our automated system, or speak with a member of our Navigation Team: 0117 966 3149

Contact us online START HERE — Use our online Klinik system and complete a form