

In the month of September, we had 317 appointments go to waste because patients did not attend them. These appointments were made up as follows:

- 132 GP / ANP Appointments
- 124 Nurse/HCA/GPA Appointments
- 12 Pharmacy Appointments
- 18 Physio/HWBC/Social Prescriber/Mental Health Worker Appointments
- 31 Other Appointments

## If you are unable to attend, please always cancel your appointment. There are various ways to do this:



Cancel via the NHS App



reply to your appointment text reminder and follow the instructions



Contact us by phone and use our automated system, or speak with a member of our Navigation Team: 0117 966 3149



Use our online Klinik system and complete a form