GP appointment? Can't make it? Don't need it? **CANCEL IT!**

**In the month of November, we had 276 appointments go to waste because patients did not attend them.  These appointments were made up as follows:**

- **125** GP / ANP Appointments
- **106** Nurse/HCA/GPA Appointments
- **9** Pharmacy Appointments
- **17** Physio/HWBC/Social Prescriber/Mental Health Worker Appointments
- **19** Other Appointments

**If you are unable to attend, please always cancel your appointment. There are various ways to do this:**
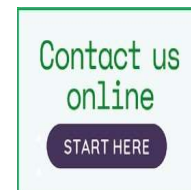
 Cancel via the NHS App

 reply to your appointment text reminder and follow the instructions

 Contact us by phone and use our automated system, or speak with a member of our Navigation Team: 0117 966 3149

 Use our online Klinik system and complete a form