



In the month of March, 272 appointments went to waste because patients did not attend them. These appointments were made up as follows:

- **120** GP / ANP Appointments
- **94** Nurse/HCA/GPA Appointments
- **12** Pharmacy Appointments
- **14** Physio/HWBC/Social Prescriber/Mental Health Worker Appointments
- **32** Other Appointments

If you are unable to attend, please always cancel your appointment. There are various ways to do this:



Cancel via the NHS App



reply to your appointment text reminder and follow the instructions



Contact us by phone and use our automated system, or speak with a member of our Navigation Team:
0117 966 3149



Use our online Klinik system and complete a form